

# [Sony Interactive Entertainment Inc.]

## Accessibility Conformance Report

### EN 301 549 Edition

(Based on VPAT® Version 2.4)

**Name of Product/Version:** PlayStation App /v21.3 for iOS, v21.3 for Android

**Report Date:** 31 May, 2021

**Product Description:** Stay connected to your gaming friends and the games you love to play, wherever you go with PlayStation App. See who's online, voice chat and send messages, and discover deals on PS Store.

**Contact Information:** psapp-contact@hq.scei.sony.co.jp

**Notes:** Link to more detailed info on the application:

<https://www.playstation.com/en-us/playstation-app/>

**Terms in the Conformance Level information are modified from the original template and only uses “Supports”, “Does not support” and “Not applicable”.**

**Evaluation Methods Used:** Conformance to the listed accessibility standards has been evaluated by Sony Interactive Entertainment Inc.

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe</a> , - V3.1.1 (2019-11)	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** All assessed screens have successfully passed the assessment and are compliant with the criterion.
- **Does Not Support:** If at least one screen from all the assessed screens has failed the assessment and is not compliant with the criterion.
- **Not Applicable:** If the criterion is not applicable to all assessed screens.

## WCAG 2.x Report

Tables 1 and 2 document conformance with EN 301 549:

- Chapter 9 - Web
- Sections 10.1-10.4 of Chapter 10 - Non-Web documents
- Sections 11.1- 11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality)
- Sections 12.1.2 and 12.2.4 of Chapter 12 - Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

# Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.1.1 Non-text Content</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.1.1 (Web)</li> <li>● 10.1.1.1 (Non-web document)</li> <li>● 11.1.1.1.1 (Open Functionality Software)</li> <li>● 11.1.1.1.2 (Closed Functionality Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>1.2.1 Audio-only and Video-only (Prerecorded)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.1 (Web)</li> <li>● 10.1.2.1 (Non-web document)</li> <li>● 11.1.2.1.1 (Open Functionality Software)</li> <li>● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software: Does not contain content relevant to 1.2.1.</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>1.2.2 Captions (Prerecorded)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.2 (Web)</li> <li>● 10.1.2.2 (Non-web document)</li> <li>● 11.1.2.2 (Open Functionality Software)</li> <li>● 11.1.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software: Does not contain content relevant to 1.2.2.</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>1.2.3 Audio Description or Media Alternative (Prerecorded)</b> (Level A)</p>	<p>Web: Not applicable</p>	<p>Web: The application is not web</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.3 (Web)</li> <li>● 10.1.2.3 (Non-web document)</li> <li>● 11.1.2.3.1 (Open Functionality Software)</li> <li>● 11.1.2.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Electronic Docs: The application is not electronic docs</p> <p>Software: Does not contain content relevant to 1.2.3.</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>1.3.1 Info and Relationships</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.1 (Web)</li> <li>● 10.1.3.1 (Non-web document)</li> <li>● 11.1.3.1.1 (Open Functionality Software)</li> <li>● 11.1.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.2 (Web)</li> <li>● 10.1.3.2 (Non-web document)</li> <li>● 11.1.3.2.1 (Open Functionality Software)</li> <li>● 11.1.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.3 (Web)</li> <li>● 10.1.3.3 (Non-web document)</li> <li>● 11.1.3.3 (Open Functionality Software)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.1.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	applicable	
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.1 (Web)</li> <li>● 10.1.4.1 (Non-web document)</li> <li>● 11.1.4.1 (Open Functionality Software)</li> <li>● 11.1.4.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Does not support</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software: The status of some toggle controls cannot be determined without color</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.2 (Web)</li> <li>● 10.1.4.2 (Non-web document)</li> <li>● 11.1.4.2 (Open Functionality Software)</li> <li>● 11.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.1 (Web)</li> <li>● 10.2.1.1 (Non-web document)</li> <li>● 11.2.1.1.1 (Open Functionality Software)</li> <li>● 11.2.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software: Does not contain content relevant to 2.1.1</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.2 (Web)</li> <li>● 10.2.1.2 (Non-web document)</li> <li>● 11.2.1.2 (Open Functionality Software)</li> <li>● 11.2.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software: Does not contain content relevant to 2.1.2</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.1.4 (Web)</li> <li>● 10.2.1.4 (Non-web document)</li> <li>● 11.2.1.4.1 (Open Functionality Software)</li> <li>● 11.2.1.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software: Does not contain content relevant to 2.1.4</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.1 (Web)</li> <li>● 10.2.2.1 (Non-web document)</li> <li>● 11.2.2.1 (Open Functionality Software)</li> <li>● 11.2.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.2.2 (Web)</li> <li>● 10.2.2.2 (Non-web document)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.2.2.2 (Open Functionality Software)</li> <li>● 11.2.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Authoring Tool: Not applicable	
<p><b>2.3.1 Three Flashes or Below Threshold</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.3.1 (Web)</li> <li>● 10.2.3.1 (Non-web document)</li> <li>● 11.2.3.1 (Open Functionality Software)</li> <li>● 11.2.3.1(Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Not applicable Electronic Docs: Not applicable Software: Supports Closed: Not applicable Authoring Tool: Not applicable	Web: The application is not web Electronic Docs: The application is not electronic docs Software: Closed: The application is open functionality SW Authoring Tool: The application is not authoring tool
<p><b>2.4.1 Bypass Blocks</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.1 (Web)</li> <li>● 10.2.4.1 (Non-web document) – Does not apply</li> <li>● 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.1 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Not applicable Electronic Docs: Not applicable Authoring Tool: Not applicable	Web: The application is not web Electronic Docs: The application is not electronic docs Authoring Tool: The application is not authoring tool
<p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.2 (Web)</li> <li>● 10.2.4.2 (Non-web document)</li> <li>● 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>● 11.2.4.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Not applicable Electronic Docs: Not applicable Authoring Tool: Not applicable	Web: The application is not web Electronic Docs: The application is not electronic docs Authoring Tool: The application is not authoring tool



Criteria	Conformance Level	Remarks and Explanations
<p><b>2.4.3 Focus Order</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.3 (Web)</li> <li>● 10.2.4.3 (Non-web document)</li> <li>● 11.2.4.3 (Open Functionality Software)</li> <li>● 11.2.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software: Does not contain content relevant to 2.4.3</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>2.4.4 Link Purpose (In Context)</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.4 (Web)</li> <li>● 10.2.4.4 (Non-web document)</li> <li>● 11.2.4.4 (Open Functionality Software)</li> <li>● 11.2.4.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>2.5.1 Pointer Gestures</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.1 (Web)</li> <li>● 10.2.5.1 (Non-web document)</li> <li>● 11.2.5.1 (Open Functionality Software)</li> <li>● 11.2.5.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>2.5.2 Pointer Cancellation</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.2 (Web)</li> <li>● 10.2.5.2 (Non-web document)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.2.5.2 (Open Functionality Software)</li> <li>● 11.2.5.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Authoring Tool: Not applicable	
<p><b>2.5.3 Label in Name</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.3 (Web)</li> <li>● 10.2.5.3 (Non-web document)</li> <li>● 11.2.5.3 (Open Functionality Software)</li> <li>● 11.2.5.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Not applicable Electronic Docs: Not applicable Software: Supports Closed: Not applicable Authoring Tool: Not applicable	Web: The application is not web Electronic Docs: The application is not electronic docs Software: Closed: The application is open functionality SW Authoring Tool: The application is not authoring tool
<p><b>2.5.4 Motion Actuation</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.5.4 (Web)</li> <li>● 10.2.5.4 (Non-web document)</li> <li>● 11.2.5.4 (Open Functionality Software)</li> <li>● 11.2.5.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: The application is not web Electronic Docs: The application is not electronic docs Software: Does not contain content relevant to 2.5.4 Closed: The application is open functionality SW Authoring Tool: The application is not authoring tool
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.1 (Web)</li> <li>● 10.3.1.1 (Non-web document)</li> <li>● 11.3.1.1.1 (Open Functionality Software)</li> <li>● 11.3.1.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Not applicable Electronic Docs: Not applicable Software: Supports Closed: Not applicable Authoring Tool: Not applicable	Web: The application is not web Electronic Docs: The application is not electronic docs Software: Closed: The application is open functionality SW Authoring Tool: The application is not authoring tool

Criteria	Conformance Level	Remarks and Explanations
<p><b>3.2.1 On Focus</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.1 (Web)</li> <li>● 10.3.2.1 (Non-web document)</li> <li>● 11.3.2.1 (Open Functionality Software)</li> <li>● 11.3.2.1 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software: Does not contain content relevant to 3.2.1</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.2 (Web)</li> <li>● 10.3.2.2 (Non-web document)</li> <li>● 11.3.2.2 (Open Functionality Software)</li> <li>● 11.3.2.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software: Does not contain content relevant to 3.2.2</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.1 (Web)</li> <li>● 10.3.3.1 (Non-web document)</li> <li>● 11.3.3.1.1 (Open Functionality Software)</li> <li>● 11.3.3.1.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>3.3.2 Labels or Instructions</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.2 (Web)</li> <li>● 10.3.3.2 (Non-web document)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.3.3.2 (Open Functionality Software)</li> <li>● 11.3.3.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Authoring Tool: Not applicable	
<p><b>4.1.1 Parsing</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.1 (Web)</li> <li>● 10.4.1.1 (Non-web document)</li> <li>● 11.4.1.1.1 (Open Functionality Software)</li> <li>● 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.2 (Web)</li> <li>● 10.4.1.2 (Non-web document)</li> <li>● 11.4.1.2.1 (Open Functionality Software)</li> <li>● 11.4.1.2.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>

## Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>1.2.4 Captions (Live)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software: Does not contain content relevant to 1.2.4</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 9.1.2.4 (Web)</li> <li>● 10.1.2.4 (Non-web document)</li> <li>● 11.1.2.4 (Open Functionality Software)</li> <li>● 11.1.2.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Closed: The application is open functionality SW Authoring Tool: The application is not authoring tool
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.2.5 (Web)</li> <li>● 10.1.2.5 (Non-web document)</li> <li>● 11.1.2.5 (Open Functionality Software)</li> <li>● 11.1.2.5 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: The application is not web Electronic Docs: The application is not electronic docs Software: Does not contain content relevant to 1.2.5 Closed: The application is open functionality SW Authoring Tool: The application is not authoring tool
<p><b>1.3.4 Orientation</b> (Level AA 2.1 only)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.4 (Web)</li> <li>● 10.1.3.4 (Non-web document)</li> <li>● 11.1.3.4 (Open Functionality Software)</li> <li>● 11.1.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Not applicable Electronic Docs: Not applicable Software: Does not support Closed: Not applicable Authoring Tool: Not applicable	Web: The application is not web Electronic Docs: The application is not electronic docs Software: Does not support horizontal view Closed: The application is open functionality SW Authoring Tool: The application is not authoring tool
<p><b>1.3.5 Identify Input Purpose</b> (Level AA 2.1 only)</p> <p>Also applies to:            EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.3.5 (Web)</li> <li>● 10.1.3.5 (Non-web document)</li> <li>● 11.1.3.5 (Open Functionality Software)</li> <li>● 11.1.3.5 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> </ul>	Web: Not applicable Electronic Docs: Not applicable Software: Supports Closed: Not applicable Authoring Tool: Not applicable	Web: The application is not web Electronic Docs: The application is not electronic docs Software: Closed: The application is open functionality SW Authoring Tool: The application is not authoring tool

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		
<p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.3 (Web)</li> <li>● 10.1.4.3 (Non-web document)</li> <li>● 11.1.4.3 (Open Functionality Software)</li> <li>● 11.1.4.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.4 (Web)</li> <li>● 10.1.4.4 (Non-web document)</li> <li>● 11.1.4.4.1 (Open Functionality Software)</li> <li>● 11.1.4.4.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.1.4.5 (Web)</li> <li>● 10.1.4.5 (Non-web document)</li> <li>● 11.1.4.5.1 (Open Functionality Software)</li> <li>● 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software: Does not contain content relevant to 1.4.5</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>1.4.10 Reflow</b> (Level AA 2.1 only)</p> <p>Also applies to:</p>	<p>Web: Not applicable</p> <p>Electronic Docs: Not</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p>

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.1.4.10 (Web)</li> <li>● 10.1.4.10 (Non-web document)</li> <li>● 11.1.4.10.1 (Open Functionality Software)</li> <li>● 11.1.4.10.2 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	applicable Software: Supports Closed: Not applicable Authoring Tool: Not applicable	Software: Closed: The application is open functionality SW Authoring Tool: The application is not authoring tool
<u>1.4.11 Non-text Contrast</u> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.1.4.11 (Web)</li> <li>● 10.1.4.11 (Non-web document)</li> <li>● 11.1.4.11 (Open Functionality Software)</li> <li>● 11.1.4.11 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Not applicable Electronic Docs: Not applicable Software: Supports Closed: Not applicable Authoring Tool: Not applicable	Web: The application is not web Electronic Docs: The application is not electronic docs Software: Closed: The application is open functionality SW Authoring Tool: The application is not authoring tool
<u>1.4.12 Text Spacing</u> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.1.4.12 (Web)</li> <li>● 10.1.4.12 (Non-web document)</li> <li>● 11.1.4.12 (Open Functionality Software)</li> <li>● 11.1.4.12 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	Web: Not applicable Electronic Docs: Not applicable Software: Supports Closed: Not applicable Authoring Tool: Not applicable	Web: The application is not web Electronic Docs: The application is not electronic docs Software: Closed: The application is open functionality SW Authoring Tool: The application is not authoring tool
<u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>● 9.1.4.13 (Web)</li> <li>● 10.1.4.13 (Non-web document)</li> <li>● 11.1.4.13 (Open Functionality Software)</li> <li>● 11.1.4.13 (Closed Software)</li> </ul>	Web: Not applicable Electronic Docs: Not applicable Software: Not applicable Closed: Not applicable Authoring Tool: Not applicable	Web: The application is not web Electronic Docs: The application is not electronic docs Software: Does not contain content relevant to 1.4.13 Closed: The application is open functionality SW Authoring Tool: The application is not authoring tool

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>		
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.5 (Web)</li> <li>● 10.2.4.5 (Non-web document) – Does not apply</li> <li>● 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>● 11.2.4.5 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.6 (Web)</li> <li>● 10.2.4.6 (Non-web document)</li> <li>● 11.2.4.6 (Open Functionality Software)</li> <li>● 11.2.4.6 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.2.4.7 (Web)</li> <li>● 10.2.4.7 (Non-web document)</li> <li>● 11.2.4.7 (Open Functionality Software)</li> <li>● 11.2.4.7 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Not applicable</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software: Does not contain content relevant to 2.4.7</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>3.1.2 Language of Parts</b> (Level AA)</p>	<p>Web: Not applicable</p>	<p>Web: The application is not web</p>



Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.1.2 (Web)</li> <li>● 10.3.1.2 (Non-web document)</li> <li>● 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>● 11.3.1.2 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Electronic Docs: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Electronic Docs: The application is not electronic docs</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.3 (Web)</li> <li>● 10.3.2.3 (Non-web document) – Does not apply</li> <li>● 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.2.4 (Web)</li> <li>● 10.3.2.4 (Non-web document) – Does not apply</li> <li>● 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>● 11.3.2.4 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.3 (Web)</li> <li>● 10.3.3.3 (Non-web document)</li> <li>● 11.3.3.3 (Open Functionality Software)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>● 11.3.3.3 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	applicable	
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.3.3.4 (Web)</li> <li>● 10.3.3.4 (Non-web document)</li> <li>● 11.3.3.4 (Open Functionality Software)</li> <li>● 11.3.3.4 (Closed Software)</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Software: Supports</p> <p>Closed: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Software:</p> <p>Closed: The application is open functionality SW</p> <p>Authoring Tool: The application is not authoring tool</p>
<p><b>4.1.3 Status Messages</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>● 9.4.1.3 (Web)</li> <li>● 10.4.1.3 (Non-web document) – Does not apply</li> <li>● 11.4.1.3 (Open Functionality Software) – Does not apply</li> <li>● 11.4.1.3 (Closed Software) – Does not apply</li> <li>● 11.8.2 (Authoring Tool)</li> <li>● 12.1.2 (Product Docs)</li> <li>● 12.2.4 (Support Docs)</li> </ul>	<p>Web: Not applicable</p> <p>Electronic Docs: Not applicable</p> <p>Authoring Tool: Not applicable</p>	<p>Web: The application is not web</p> <p>Electronic Docs: The application is not electronic docs</p> <p>Authoring Tool: The application is not authoring tool</p>

**Table 3: Success Criteria, Level AAA**

Notes: All Not applicable as Level AAA not covered

# EN 301 549 Report

Notes:

## Chapter 4: [Functional Performance Statements \(FPS\)](#)

Notes: All Not applicable for mobile application “PlayStation App”

## Chapter 5: [Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2 General</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.2.1 Closed functionality</b>	See 5.2 through 13	See information in 5.2 through 13
<b>5.1.2.2 Assistive technology</b>	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
<b>5.1.3 Non-visual access</b>	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	Does not contain content relevant to 5.1.3.1
5.1.3.2 Auditory output delivery including speech	Not Applicable	Does not contain content relevant to 5.1.3.2
5.1.3.3 Auditory output correlation	Not Applicable	Does not contain content relevant to 5.1.3.3
5.1.3.4 Speech output user control	Not Applicable	Does not contain content relevant to 5.1.3.4
5.1.3.5 Speech output automatic interruption	Not Applicable	Does not contain content relevant to 5.1.3.5
5.1.3.6 Speech output for non-text content	Not Applicable	Does not contain content relevant to 5.1.3.6
5.1.3.7 Speech output for video information	Not Applicable	Does not contain content relevant to 5.1.3.7
5.1.3.8 Masked entry	Not Applicable	Does not contain content relevant to 5.1.3.8
5.1.3.9 Private access to personal data	Not Applicable	Does not contain content relevant to 5.1.3.9
5.1.3.10 Non-interfering audio output	Not Applicable	Does not contain content relevant to 5.1.3.10
5.1.3.11 Private listening volume	Not Applicable	Does not contain content relevant to 5.1.3.11
5.1.3.12 Speaker volume	Not Applicable	Does not contain content relevant to 5.1.3.12
5.1.3.13 Volume reset	Not Applicable	Does not contain content relevant to 5.1.3.13

Criteria	Conformance Level	Remarks and Explanations
5.1.3.14 Spoken languages	Not Applicable	Does not contain content relevant to 5.1.3.14
5.1.3.15 Non-visual error identification	Not Applicable	Does not contain content relevant to 5.1.3.15
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	Does not contain content relevant to 5.1.3.16
5.1.4 Functionality closed to text enlargement	Not Applicable	Does not contain content relevant to 5.1.4
5.1.5 Visual output for auditory information	Not Applicable	Does not contain content relevant to 5.1.5
<b>5.1.6 Operation without keyboard interface</b>	Heading cell – no response required	Heading cell – no response required
<b>5.1.6.1 Closed functionality</b>	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	Does not contain content relevant to 5.1.6
5.1.7 Access without speech	Not Applicable	Does not contain content relevant to 5.1.7
5.2 Activation of accessibility features	Not Applicable	Does not contain content relevant to 5.2
5.3 Biometrics	Not Applicable	Does not contain content relevant to 5.3
5.4 Preservation of accessibility information during conversion	Not Applicable	Does not contain content relevant to 5.4
<b>5.5 Operable parts</b>	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	Does not contain content relevant to 5.5.1
5.5.2 Operable parts discernibility	Not Applicable	Does not contain content relevant to 5.5.2
<b>5.6 Locking or toggle controls</b>	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Does not support	The status of some toggle controls cannot be determined through sound.
5.6.2 Visual status	Supports	
5.7 Key repeat	Not Applicable	Does not contain content relevant to 5.7
5.8 Double-strike key acceptance	Not Applicable	Does not contain content relevant to 5.8
5.9 Simultaneous user actions	Not Applicable	Does not contain content relevant to 5.9

## Chapter 6: [ICT with Two-Way Voice Communication](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
6.1 Audio bandwidth for speech	Supports	

Criteria	Conformance Level	Remarks and Explanations
<b>6.2 Real-time text (RTT) functionality</b>	Heading cell – no response required	Heading cell – no response required
6.2.1.1 RTT communication	Not Applicable	Does not contain content relevant to 6.2.1.1
6.2.1.2 Concurrent voice and text	Not Applicable	Does not contain content relevant to 6.2.1.2
6.2.2.1 Visually distinguishable display	Not Applicable	Does not contain content relevant to 6.2.2.1
6.2.2.2 Programmatically determinable send and receive direction	Not Applicable	Does not contain content relevant to 6.2.2.2
6.2.2.3 Speaker identification	Not Applicable	Does not contain content relevant to 6.2.2.3
6.2.2.4 Visual indicator of Audio with RTT	Not Applicable	Does not contain content relevant to 6.2.2.4
6.2.3 Interoperability	Not Applicable	Does not contain content relevant to 6.2.3
6.2.4 RTT responsiveness	Not Applicable	Does not contain content relevant to 6.2.4
6.3 Caller ID	Not Applicable	Does not contain content relevant to 6.3
6.4 Alternatives to voice-based services	Supports	
<b>6.5 Video communication</b>	Heading cell – no response required	Heading cell – no response required
<b>6.5.1 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
6.5.2 Resolution	Not Applicable	Does not contain content relevant to 6.5.2
6.5.3 Frame rate	Not Applicable	Does not contain content relevant to 6.5.3
6.5.4 Synchronization between audio and video	Not Applicable	Does not contain content relevant to 6.5.4
6.5.5 Visual indicator of audio with video	Not Applicable	Does not contain content relevant to 6.5.5
6.5.6 Speaker identification with video (sign language) communication	Not Applicable	Does not contain content relevant to 6.5.6
<b>6.6 Alternatives to video-based services (advisory only)</b>	Advisory – no response required	Advisory – no response required

## **[Chapter 7: ICT with Video Capabilities](#)**

Notes: All Not applicable for mobile application “PlayStation App”

## **[Chapter 8: Hardware](#)**

Notes: All Not applicable for mobile application “PlayStation App”

## **[Chapter 9: Web](#) (see [WCAG 2.x section](#))**

Notes: All Not applicable for mobile application “PlayStation App”

## Chapter [10: Non-web Documents](#)

Notes: All Not applicable for mobile application “PlayStation App”

## Chapter [11: Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>11.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>11.5 Interoperability with assistive technology</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2 Accessibility services</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2.1 Platform accessibility service support for software that provides a user interface</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
<b>11.5.2.2 Platform accessibility service support for assistive technologies</b>	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	Supports	
11.5.2.4 Assistive technology	Not Applicable	Does not contain content relevant to 11.5.2.4
11.5.2.5 Object information	Supports	
11.5.2.6 Row, column, and headers	Not Applicable	Does not contain content relevant to 11.5.2.6
11.5.2.7 Values	Not Applicable	Does not contain content relevant to 11.5.2.7
11.5.2.8 Label relationships	Supports	
11.5.2.9 Parent-child relationships	Supports	
11.5.2.10 Text	Supports	
11.5.2.11 List of available actions	Supports	
11.5.2.12 Execution of available actions	Supports	
11.5.2.13 Tracking of focus and selection attributes	Supports	
11.5.2.14 Modification of focus and selection attributes	Supports	
11.5.2.15 Change notification	Supports	
11.5.2.16 Modifications of states and properties	Supports	
11.5.2.17 Modifications of values and text	Supports	

Criteria	Conformance Level	Remarks and Explanations
<b>11.6 Documented accessibility usage</b>	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	Does not contain content relevant to 11.6.1
11.6.2 No disruption of accessibility features	Supports	
11.7 User preferences	Does not support	Does not support Light Mode
<b>11.8 Authoring tools</b>	Heading cell – no response required	Heading cell – no response required
<b>11.8.1 Content technology</b>	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	Not Applicable	Does not contain content relevant to 11.8.2
11.8.3 Preservation of accessibility information in transformations	Not Applicable	Does not contain content relevant to 11.8.3
11.8.4 Repair assistance	Not Applicable	Does not contain content relevant to 11.8.4
11.8.5 Templates	Not Applicable	Does not contain content relevant to 11.8.5

## Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	Does not contain content relevant to 12.1.1
12.1.2 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	
12.2.3 Effective communication	Supports	
12.2.4 Accessible documentation	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section

## Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: All Not applicable for mobile application “PlayStation App”

## Legal Disclaimer (Sony Interactive Entertainment Inc.)

This Accessibility Conformance Report is provided for informational purposes only. It reflects the results of the conformity assessment performed and might be subject to change.